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**PATENT** 

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s):	Cooper	(et al.)

Serial No.:

10/772,483

Filed:

February 5, 2004

For:

METHODS AND APPARATUS FOR PROVIDING CONTEXT AND EXPERIENCE SENSITIVE HELP IN VOICE APPLICATIONS I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450. Alexandria, VA 22313-1450, on the date set forth below:

Signed: Kashy of Priest

Date: August 26, 2004

Group:

Examiner:

Durham, North Carolina August 26, 2004

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

## Transmittal of Formal Drawings

Sir:

case.

Transmitted herewith are 2 sheets of formal drawings (Figs. 1-2) for the above identified

Respectfully submitted

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